



#### ManpowerGroup Fourth Quarter Results January 31, 2017

#### Accelerating Performance IN THE HUMAN AGE



#### FORWARD-LOOKING STATEMENT

This presentation contains statements, including financial projections, that are forward-looking in nature. These statements are based on managements' current expectations or beliefs, and are subject to known and unknown risks and uncertainties regarding expected future results. Actual results might differ materially from those projected in the forward-looking statements. Additional information concerning factors that could cause actual results to materially differ from those in the forward-looking statements is contained in the ManpowerGroup Inc. Annual Report on Form 10-K dated December 31, 2015, which information is incorporated herein by reference, and such other factors as may be described from time to time in the Company's SEC filings. Any forward-looking statements in this presentation speak only as of the date hereof. The Company assumes no obligation to update or revise any forward-looking statements.

### **Consolidated Financial Highlights**

Q4 Financial Highlights	Excluding PY Non-recurring Items <sup>(1)</sup>	As Reported	
Revenue \$5.0B	↑ 0%	0%	1
Revenue \$5.0D	1 3% CC	3% CC	1
Gross Margin 17.0%	↓ 20 bps	20 bps	ŧ
Operating Drafit \$24.2M	<b>†</b> 7%	17%	1
Operating Profit \$212N	↑ 11% CC	21% CC	1
OP Margin 4.3%	1 30 bps	60 bps	1
EDC \$1 97	<b>†</b> 11%	13%	1
EPS \$1.87	↑ 15% CC	17% CC	1

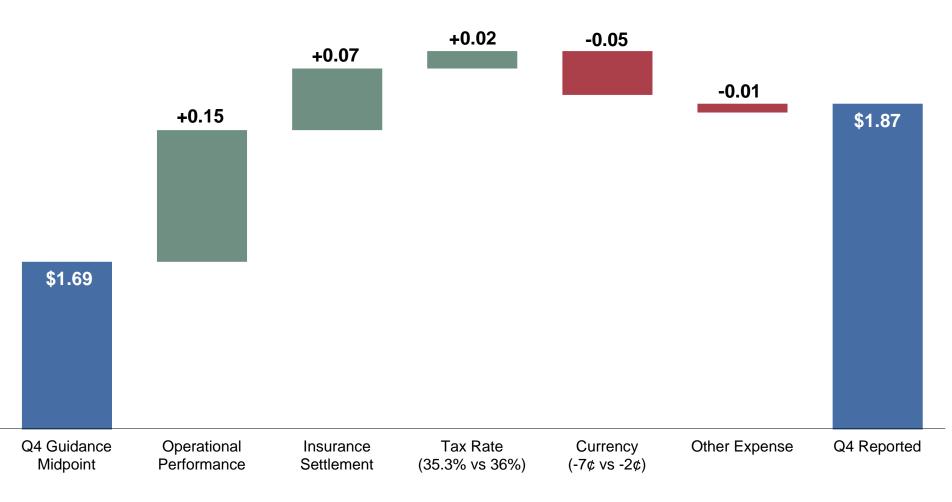
(1) 2015 excludes the impact of restructuring charges of \$16.4M (\$12.8M net of tax) and non-operating gains in other income of \$11.5M (\$11.0M net of tax). Throughout this presentation, the difference between reported variances and Constant Currency (CC) variances represents the impact of changes in currency on our financial results. Constant Currency is further explained in the Annual Report on our Web site. January 2017

### **Consolidated Financial Highlights**

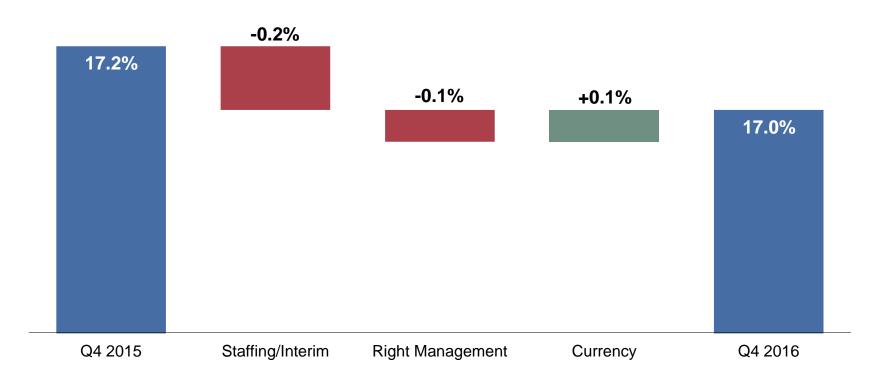
	As Excluding PY Reported Non-recurring Items <sup>(1)</sup>		on-recurring	2016 Financial Highlights
1	2%	1	2%	Revenue \$19.7B
1	4% CC	1	4% CC	
ł	10 bps	t	10 bps	Gross Margin 17.0%
1	9%	1	6%	Operating Drafit \$754M
1	11% CC	1	9% CC	Operating Profit \$751M
1	20 bps	1	20 bps	OP Margin 3.8%
1	16%	1	16%	EPS \$6.27
1	19% CC		18% CC	<b>EF3 30.21</b>

(1) 2015 excludes the impact of restructuring charges of \$16.4M (\$12.8M net of tax) and non-operating gains in other income of \$11.5M (\$11.0M net of tax).

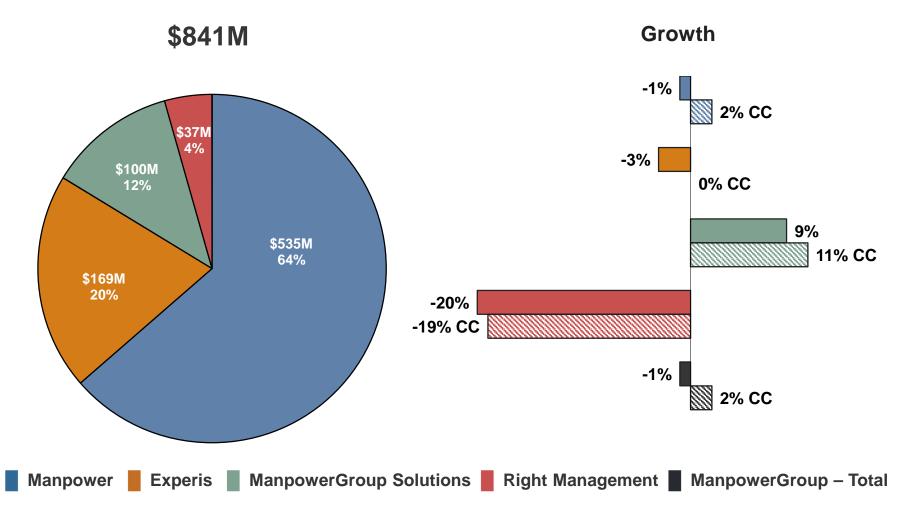
### EPS Bridge – Q4 vs. Guidance Midpoint



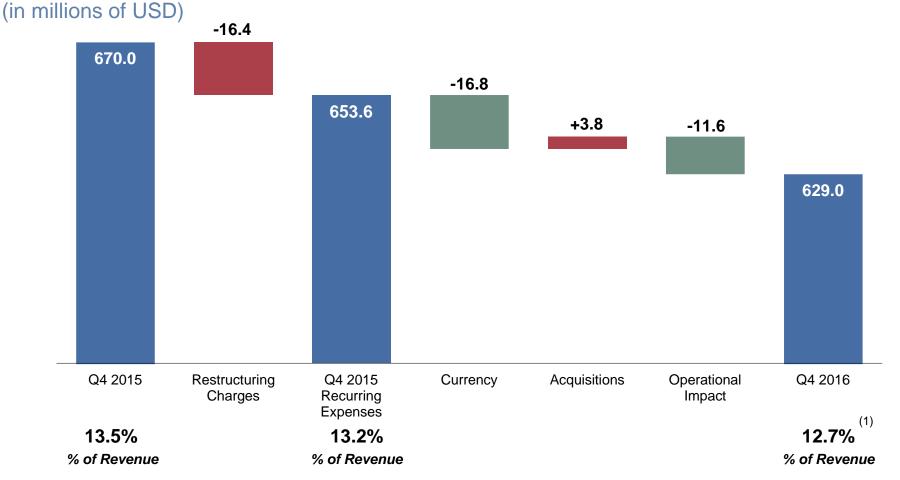
## **Consolidated Gross Margin Change**



### Business Line Gross Profit – Q4 2016



### SG&A Expense Bridge – Q4 YoY



(1) This was unfavorably impacted 10 bps due to the effect of currency exchange rates on our business mix. In constant currency, SG&A as a % of Revenue was 12.6%.

## **Americas Segment**

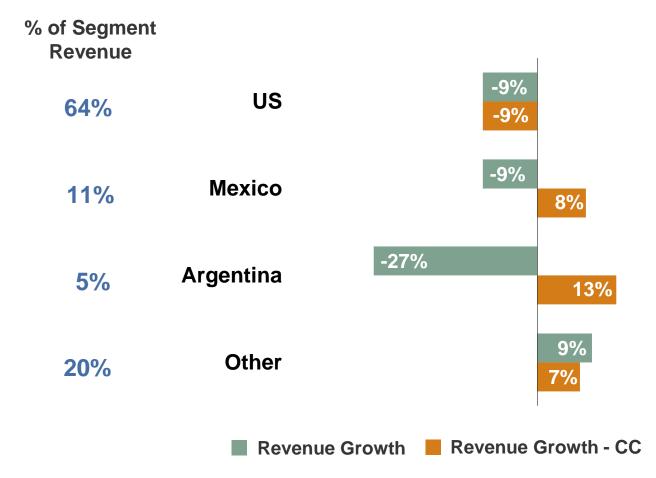
(21% of Revenue)

As Reported	Excluding PY Restructuring Charges <sup>(1)</sup>	Q4 Financial Highlights
↓ 7%	↓ 7%	Revenue \$1.1B
↓ 3% CC	↓ 3% CC	
4%	↓ 9%	OUP \$53M
1 0% CC	↓ 5% CC	
<b>†</b> 10 bps	↓ 20 bps	OUP Margin 5.0%

(1) Excludes the impact of restructuring charges of \$3.2M in Q4 2015.

Operating Unit Profit (OUP) is the measure that we use to evaluate segment performance. OUP is equal to segment revenues less direct costs and branch and national headquarters operating costs.

### Americas – Q4 Revenue Growth YoY

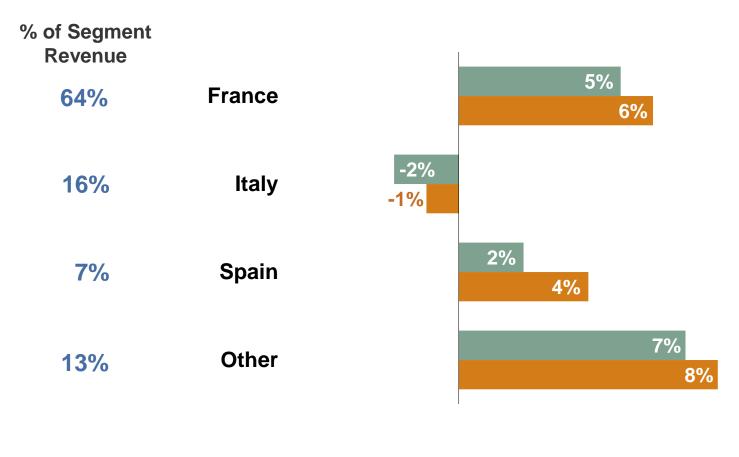


# Southern Europe Segment

(39% of Revenue)

As Reported	Q4 Financial Highlights		
1 3%	Povonuo ¢1 0P		
<b>†</b> 5% CC	Revenue \$1.9B		
<b>†</b> 5%	OUP \$102M		
1 7% CC			
t 0 bps	OUP Margin 5.3%		

### Southern Europe – Q4 Revenue Growth YoY



Revenue Growth Revenue Growth - CC

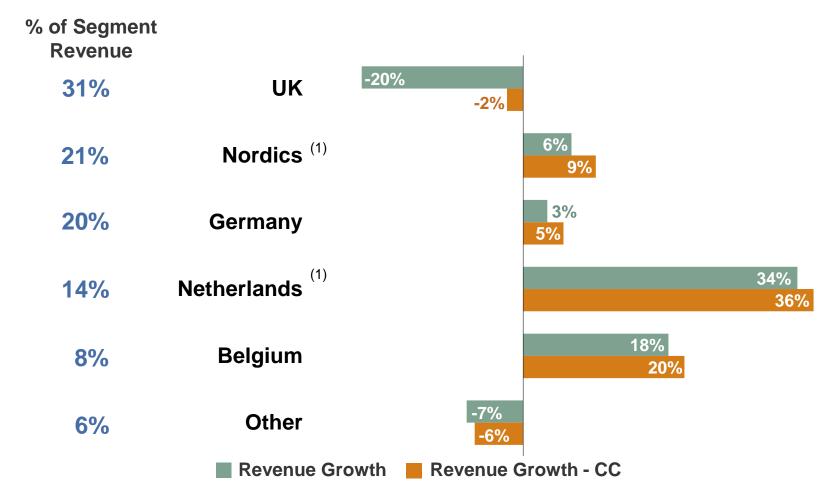
# Northern Europe Segment

(26% of Revenue)

As Reported	Excluding PY Restructuring Charges <sup>(1)</sup>	Q4 Financial Highlights
↓ 2%	↓ 2%	Revenue \$1.3B
1 6% CC	<b>†</b> 6% CC	Revenue <b>JIJD</b>
<b>t</b> 35%	<b>†</b> 8%	OUP \$49M
<b>†</b> 45% CC	16% CC	
<b>†</b> 110 bps	<b>†</b> 40 bps	OUP Margin 3.8%

(1) Excludes the impact of restructuring charges of \$9.0M in Q4 2015.

### Northern Europe – Q4 Revenue Growth YoY



(1) On an organic basis, revenue for the Nordics increased 4% (+6% in CC) and the Netherlands increased 21% (+23% in CC).

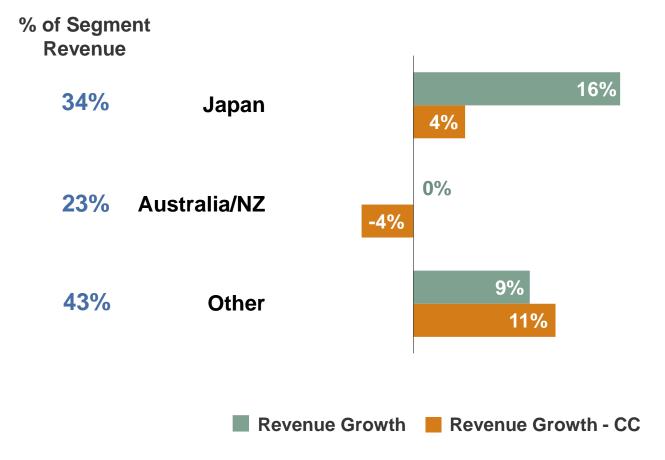
# **APME Segment**

(13% of Revenue)

As Reported	Excluding PY Restructuring Charges <sup>(1)</sup>	Q4 Financial Highlights
<b>†</b> 9%	<b>†</b> 9%	
<b>†</b> 5% CC	<b>†</b> 5% CC	Revenue \$630M
<b>1</b> 8%	<b>†</b> 2%	OUP \$22M
14% CC	↓ 2% CC	
t 20 bps	↓ 30 bps	OUP Margin 3.4%

(1) Excludes the impact of restructuring charges of \$2.9M in Q4 2015.

### APME – Q4 Revenue Growth YoY



# Right Management Segment

(1% of Revenue)

Q4 Financial Highlights	Excluding PY Restructuring Charges <sup>(1)</sup>	As Reported	
	<b>↓</b> 17%	<b>↓</b> 17%	ł
Revenue \$59M	↓ 14% CC	↓ 14% CC	¥
	<b>1</b> 3%	16%	1
OUP \$12M	<b>†</b> 7% CC	1 20% CC	t
OUP Margin 20.3%	1 390 bps	<b>†</b> 570 bps	1

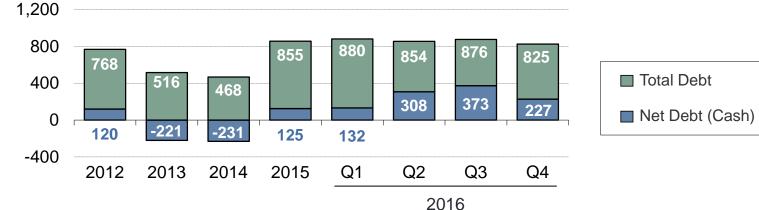
(1) Excludes the impact of restructuring charges of \$1.3M in Q4 2015.

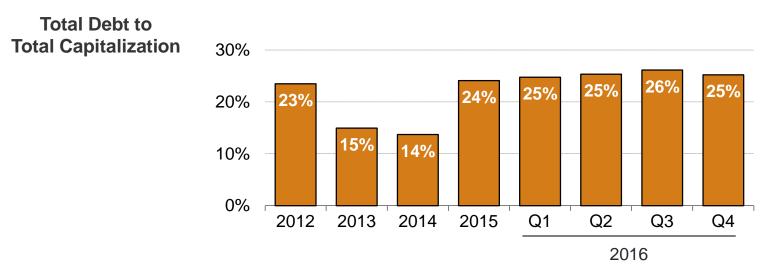
### Cash Flow Summary – Full Year

(in millions of USD)	2016	2015
Net Earnings	444	419
Non-cash Provisions and Other	206	209
Change in Operating Assets/Liabilities	(50)	(117)
Capital Expenditures	(57)	(52)
Free Cash Flow	543	459
Change in Debt	(7)	456
Acquisitions of Businesses net of cash acquired	(58)	(260)
Other Equity Transactions	13	103
Repurchases of Common Stock	(482)	(580)
Dividends Paid	(118)	(121)
Effect of Exchange Rate Changes	(24)	(38)
Other	1	12
Change in Cash	(132)	31

### **Balance Sheet Highlights**







### Debt and Credit Facilities – December 31, 2016

(in millions of USD)	Interest Rate	Maturity Date	Total Outstanding	Remaining Available
Euro Notes - €350M	4.505%	Jun 2018	367	-
Euro Notes - €400M	1.913%	Sep 2022	418	-
Revolving Credit Agreement <sup>(1)</sup>	1.77%	Sep 2020	-	599
Uncommitted lines and Other $(2)$	Various	Various	40	241
Total Debt			825	840

(1) The \$600M agreement requires that we comply with a Leverage Ratio (net Debt-to-EBITDA) of not greater than 3.5 to 1 and a Fixed Charge Coverage Ratio of not less than 1.5 to 1, in addition to other customary restrictive covenants. As defined in the agreement, we had a net Debt-to-EBITDA ratio of 0.75 and a fixed charge coverage ratio of 4.94 as of December 31, 2016. As of December 31, 2016, there were \$0.8M of standby letters of credit issued under the agreement.

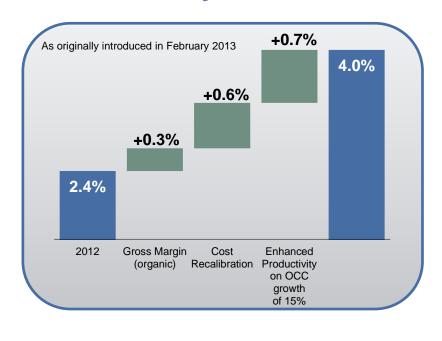
(2) Represents subsidiary uncommitted lines of credit & overdraft facilities, which total \$281.5M. Total subsidiary borrowings are limited to \$300M due to restrictions in our Revolving Credit Facility, with the exception of Q3 when subsidiary borrowings are limited to \$600M.

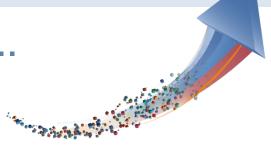
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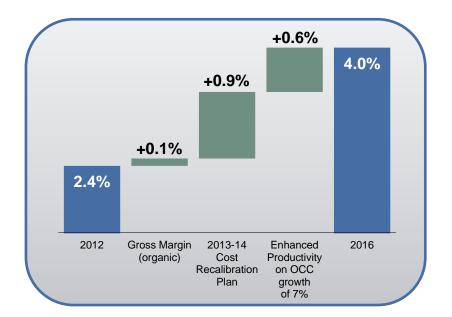
### First Quarter Outlook

Revenue Total		Up 1-3% (Up 5-7% CC)
	Americas	Down 2-4% (Down 1-3% CC)
	Southern Europe	Up 4-6% (Up 8-10% CC)
	Northern Europe	Up 1-3% (Up 9-11% CC)
	APME	Up 4-6% (Up 4-6% CC)
	Right Management	Down 11-13% (Down 9-11% CC)
Gross Profi	t Margin	16.6 – 16.8%
Operating F	Profit Margin	2.8 - 3.0%
Tax Rate		40.0%
EPS		\$1.06 - \$1.14 (unfavorable \$0.05 currency)

### Our Journey to 4% EBITA...







#### 2016 EBITA margin of 4.0%, an all-time record and reaching our target!

Above analysis excludes restructuring charges and other non-recurring items in 2012.

### Key Take Aways

Strong performance in the fourth quarter, with good top line growth and strong bottom line performance. Continued slow growth environment with improving trends in several European markets.

In this uncertain, slow growth environment, the breadth, global scale, and innovation of our services and solutions help our clients reach their business objectives.

The current market conditions require a great focus on execution and operational discipline; we will focus on driving revenue growth aligned with our strategies and improving operational efficiency and productivity enhanced by technology.