# Investor Presentation

November 2022



#### **Forward-Looking Statement**

This presentation includes forward-looking statements which are subject to known and unknown risks and uncertainties. Actual results might differ materially from those projected in the forward-looking statements. Additional information concerning factors that could cause actual results to materially differ from those in the forward-looking statements can be found in the Company's Annual Report on Form 10-K dated December 31, 2021, as well as the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2022, which information is incorporated herein by reference. Forward-looking statements can be identified by forward-looking words such as "expect," "anticipate," "intend," "plan," "may," "will," "believe," "seek," "estimate," and similar expressions.

Please note that ManpowerGroup's 2021 Annual Report on Form 10-K and Quarterly Report on Form 10-Q for the quarter ended March 31, 2022 are available online at <u>www.manpowergroup.com</u> in the section titled "Investor Relations." This presentation includes constant currency growth rates, which are further explained in our 10-K.

# **Over 70 Years of Global Workforce Expertise**

#### **Global Workforce Solutions Company**

IT Staffing **Project Solutions** Source Professional Recruiting **Contingent Staffing** Permanent Recruiting

> Leader Development Develop Skills Training Workforce Planning Talent Assessment

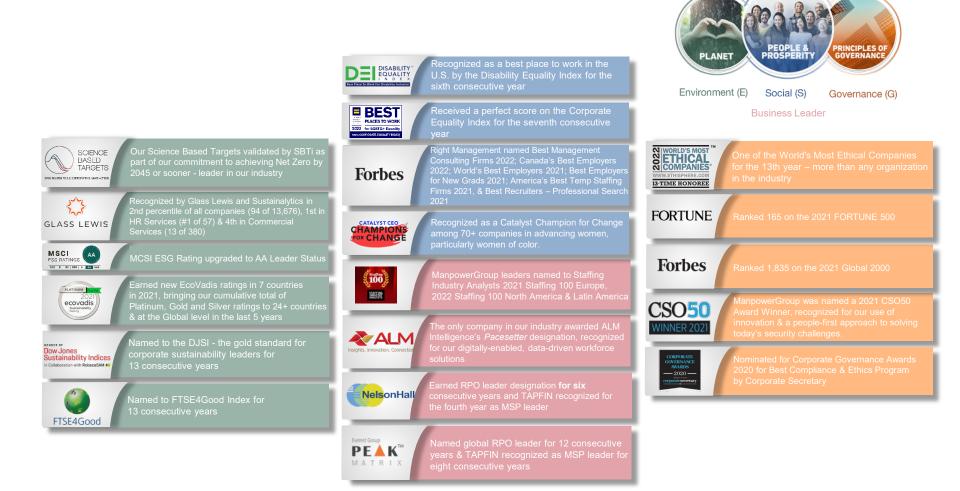
Career Mobility End-User Services Managed Service Provider **Recruitment Process Outsourcing** Career Transition Workforce Consulting

- Providing meaningful work for over **600,000** people everyday
- Connecting **millions** of job seekers with work every year, globally
- Finding talent solutions for clients from Fortune 100 to small/medium companies



Manage

#### **Globally Recognized Leader**



# **Forces Driving Client Priorities**

This time of CERTAIN UNCERTAINTY and change REQUIRES new ways of getting work done



#### Our INNOVATIVE WORKFORCE SOLUTIONS

provide flexibility and agility to our clients as they face these challenges

#### **Our Vision, Strategy and Values**



### **Strong and Connected Brands**



#### Sustainability, Mission and Values

(1) Reflects Q3 2022 financials.

## Shift Toward Higher Value Solutions and Services



- Strategic progression of our business now reflects Experis and Talent Solutions at 44% of mix with Manpower at 56% (Q3 2022)
- Market-leading Recruitment Processing Outsourcing and Managed Service Provider offerings
  - Experis Professional Services is predominately IT
    - Permanent recruitment represents 17.2% of total Gross Profit in 2021

## Strength Through Geographic Diversification

2021 Segment Revenues

APME \$2.5B Northern Europe (NE) \$67.8M Q3 2022 APME \$84.6M **Operating Unit Profit:** Americas \$4.2B Americas: 36% 11% 12% 20% 28% SE: 47% 8% NE: 6% Total Total APME: 11% 23% \$20.7B \$788.0M 45% 53% Southern Europe \$9.3B Americas \$219.3M Northern Europe \$4.7B Southern Europe (SE) \$416.3M

2021 Operating Unit Profit<sup>(1)</sup>

(1) Excludes restructuring costs, acquisition transaction costs and the net impact of integration and transaction costs as detailed in our earnings release and further explained on our website. As reported, OUP was as follows: \$763.9M, Americas \$195.2M (26%), Southern Europe \$416.3M (54%), Northern Europe \$67.8M (9%), and APME \$84.6M (11%).

### Our Acceleration Plan – DDI

#### **Diversification**

- Accelerate growth of higher margin business in all brands
- · Push for relentless efficiency and productivity across all brands

#### Digitization - at an accelerated pace

- Better tools enabling deeper relationships with clients and candidates
- · Data assets and insight delivering new, differentiated value for stakeholders
- Source and place more talent; predict match and performance more accurately

 Global technology implementations

#### Innovation - an engine for growth, progress and change

- Sustainable competitive advantage as client and candidate expectations evolve
- Create new differentiation, add value and scale

MyPath

• Experis

Talent Solutions

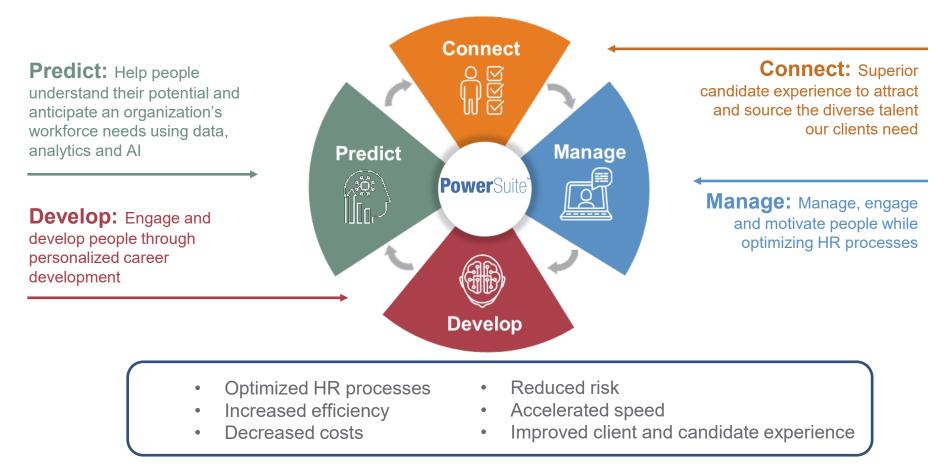
Manpower Perm

and Convenience

- Assessments
- Data & Analytics

# PowerSuite PowerSuite<sup>™</sup>

ManpowerGroup's integrated HR tech stack provides competitive advantage with the rapid deployment of best-in-class technology together with deep and broad workforce expertise.



#### MyPath

By prioritizing value-added activities, the MyPath talent pool now represents **32% of the Manpower talent pool** in certified countries and continues to grow.

- The program's impact grew nearly 46% over the last four quarters and has affected over 182K+ lives since its inception.
- MyPath participants are more productive; 47% better utilized and 13% higher reassignment rate over the last four quarters when compared to non-participants.
- Over **12K clients** participated in our Associate recognition program, which drove positive associate performance outcomes.
- Recognized Associates were 3x more likely to be promoted and 65% more likely to convert to perm.

182K+ LIVES IMPACTED (including alumni)

47% BETTER UTILIZATION than non-MyPath participants

12K+ CLIENTS PARTICIPATED

in recognition program

November 2022

#### Working to Change the World Plan

**Working to Change the World** is an evolution of our Sustainability Strategy to encompass broader environmental and governance priorities in line with common metrics around ESG focusing on those areas most material and of highest impact to those we serve.



# Secular Trends Providing More Opportunity Globally



Previous peak penetration rates are generally exceeded in the subsequent economic cycle. Favorable workforce trends are expected to drive penetration rates beyond pre-pandemic levels

# **Financial Update**

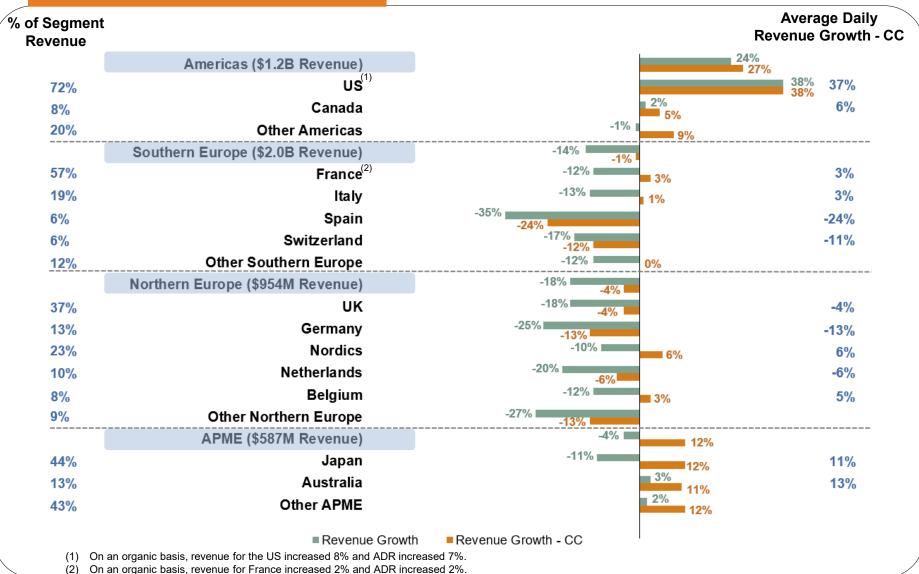
### **Financial Summary**

	-7% 5% CC	Revenue \$4.8B
	▲ 170 bps	Gross Margin 18.3%
	<ul><li>▲ 6%</li><li>▲ 21% CC</li></ul>	EBITA <sup>(2)</sup> <b>\$176M</b>
	▲ 50 bps	EBITA <sup><sup>(2)</sup>Margin <b>3.7%</b></sup>
	<ul><li>▲ 3%</li><li>▲ 18% CC</li></ul>	Operating Profit <b>\$167M</b>
-	▲ 30 bps	OP Margin 3.5%
	▲ 15% ▲ 32% CC	EPS <b>\$2.21</b>

Throughout this presentation, the difference between reported variances and Constant Currency (CC) variances represents the impact of changes in currency on our financial results. Constant Currency is further explained in the Form 10-K on our website.

#### **Financial Summary**

#### Q3 Revenue Growth YOY



#### **Historical Trends**

Revenue



#### EBITA As Adjusted<sup>(\*)</sup>



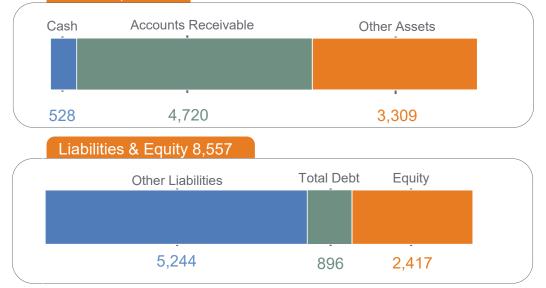
\* EBITA As Adjusted for items shown on the Financial Measures on our website. As reported, EBITA was \$610M in 2021, \$215M in 2020, \$675M in 2019, \$832M in 2018, \$824M in 2017, \$781M in 2016, \$722M in 2015, \$753M in 2014, \$546M in 2013 and \$448M in 2012; and EBITA% was 2.9%, 1.2%, 3.2%, 3.8%, 3.9%, 4.0%, 3.7%, 3.6%, 2.7% and 2.2%, respectively.

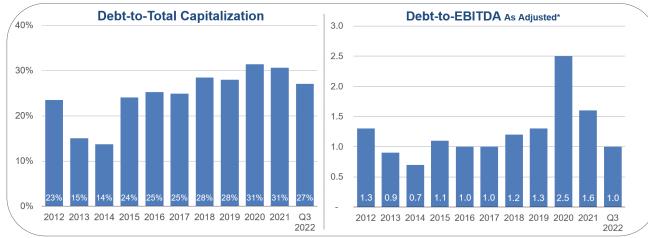
- 2021 experienced significant improvement coming out of the pandemic.
- We remain committed to seizing growth opportunities aligned with our strategy, improving leverage on that growth and building on our leading global workforce solutions position.

#### **Balance Sheet**

September 30, 2022 (\$ in millions)

#### Assets 8,557





Strong balance sheet with good liquidity to support future growth

- Cash of \$528M
- Total debt-to-total capitalization at 27%
- Debt-to-EBITDA As Adjusted\* of 0.99x

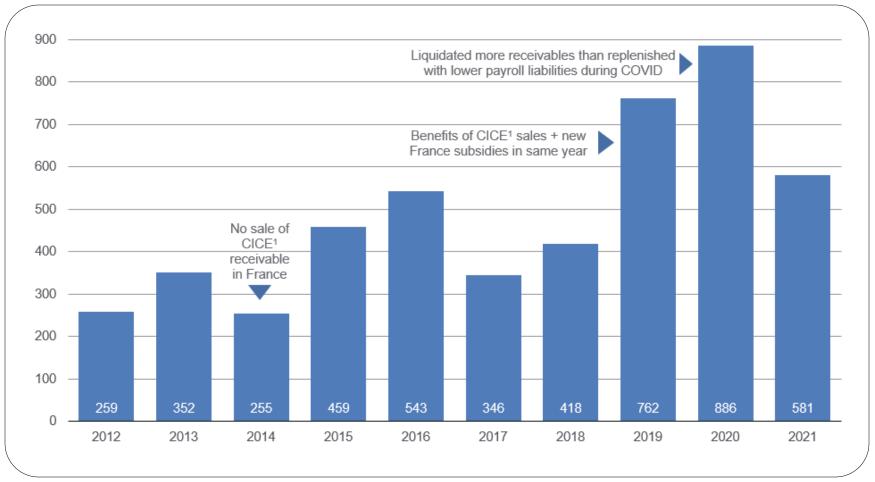
# Focused on reducing capital deployed

 Cost of accounts receivable included in all client profitability analyses and management incentive calculations

\* EBITDA As Adjusted amounts exclude the impact of global restructuring costs and other certain items further explained on our website.

### Free Cash Flow

(\$ in millions)

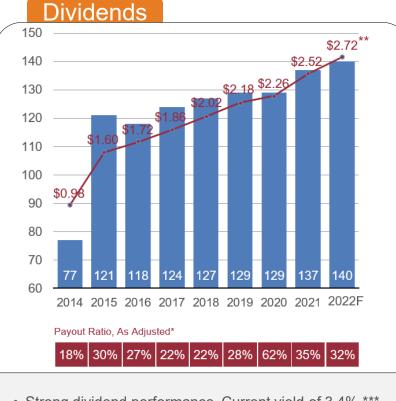


#### Strong cash flow with counter-cyclical features provides liquidity entering into recessionary cycles.

<sup>1</sup> Crédit d'impôt pour la compétitivité et l'emploi (Competitiveness and Employment Tax Credit)

#### **Returning Cash to Shareholders**

(\$ in millions, except share and per share amounts)



- Strong dividend performance. Current yield of 3.4%.\*\*\*
- Annual dividends increased every year over the last 10 years.

\*Annual dividend payout per share divided by earnings per share-diluted, as adjusted for items shown on the Financial Measures on our website. 2022 payout ratio is based on the Bloomberg consensus as of July 2022.

\*\*\* Yield based on November 1, 2022 price of \$80.32

#### 600 500 400 300 200 100 501 580 482 204 265 210 203 143 245 C 2015 2016 2017 2018 2019 2020 2021 2014 2022\*

#### Share Repurchases

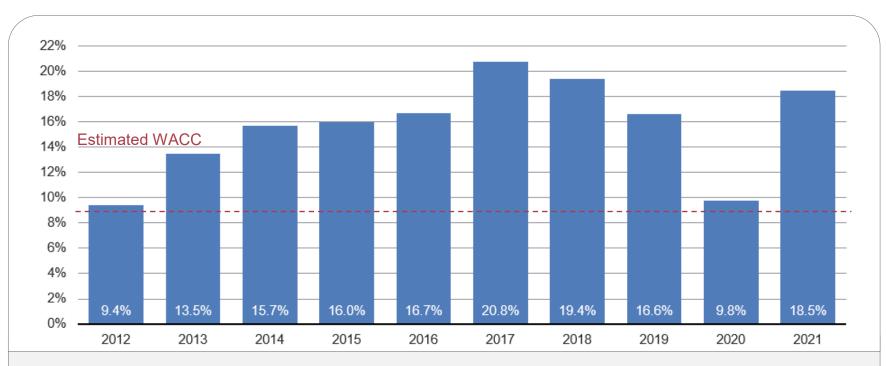
#### 2.0M 6.6M 6.6M 1.9M 5.7M 2.4M 3.4M 2.1M 2.9M

- 2.9M shares repurchased in 2022; 31.6M shares (40% of outstanding) repurchased from 2015.
- 2.4M shares remain authorized for repurchase under the August 2021 authorization.

\*As of September 30, 2022

<sup>\*\* 2022</sup> dividend estimate based on \$1.36 per share semi-annual dividend declared on May 6, 2022.

## Return on Invested Capital\* (ROIC)



- Capital efficiency metric, currently measured by ROIC, has been included in the executive team and global management annual incentive plans for over 20 years.
- Rigorous cash management with a focus on DSO reduction.
- Primary driver of ROIC improvement is operating profit after tax growth.

\*Defined here as operating profit after tax divided by the average monthly total of net debt (total debt less cash) and equity for the year, as adjusted for items shown on the Financial Sheet on our web site.

### **Financial Targets**







- Exceed or maintain key market revenue growth
- Disciplined profitable growth
- · Focus on improvement in client mix

- Assumes stable economic environment and consistent revenue growth and pricing
- Growth driven by:
  - gross profit improvement
  - continued steady efficiency/productivity enhancements
- Disciplined capital allocation to achieve a return well above cost of capital
- Rigorous cash management with a focus on DSO
- EBITA margin growth enabled
- Capital efficiency metric in Executive Team and Global Management incentive plans for over 20 years

## ManpowerGroup Strengths



#### Appendix

### Industry Vertical Composition – Q3 2022

